

2155 Lanier Lane Suite A
Rockville VA 23145
804 - 359 - 3275



2293 Seminole Lane
Charlottesville VA 22901
434 - 975 - 3275

PREVENTATIVE MAINTENANCE AGREEMENT

PREVENTATIVE MAINTENANCE IS **NOT** A WARRANTY.

ALL FACTORY WARRANTIES **WILL BE VOIDED** BY THE MANUFACTURER WITHOUT PROPER MAINTENANCE

TERMS: Never Dark agrees to provide the maintenance services described on the Never Dark Maintenance Check List for the period commencing upon payment of the charges set forth below. This Agreement covers only the routine maintenance services specified on the Never Dark Maintenance Check List.

All required Parts and additional labor not covered by Manufacturer's warranty will be supplied at additional cost, such as battery replacement which is done at least every 5 years or as needed. Any non warranty repairs exceeding two hundred dollars will not be done without prior customer approval.

All work will comply with manufacturer's guidelines and be performed in a professional manner and Never Dark agrees to correct any non-conforming services provided hereunder promptly. Never Dark disclaims all other warranties, express or implied. Customer agrees that in no event shall Never Dark be liable for indirect, consequential, special, exemplary or incidental damages of any kind arising out of this Agreement.

Owners responsibility shall be to listen for weekly test and to maintain fluid levels between service trips. Any trips from Never Dark other than the two trips per year as specified in this agreement shall be an extra charge, unless covered by factory warranty.

____ I would like this Agreement to renew automatically for additional terms of two years each unless terminated by written or phone call notice at least 30 days prior to the end of the then current Term.

____ I would **NOT** like this Agreement to renew automatically for additional terms of two years. I would like Never Dark to contact me for prior approval to renew the preventative maintenance agreement.

ANY EXTENDED FACTORY WARRANTIES MAY BE VOIDED AT THE MANUFACTURERS DISCRETION WITHOUT PROPER FACTORY AUTHORIZED MAINTENANCE ON YOUR AIR-COOLED GENERATOR

____ \$ 500 (2 years) for four visits once every six months. Generator purchased from Never Dark

____ \$ 275 (1 year) for two visits once every six months. Generator purchased from Never Dark

____ \$ 600 (2 years) for four visits once every six months. Generator **NOT** purchased from Never Dark

____ \$ 325 (1 year) for two visits once every six months. Generator **NOT** purchased from Never Dark

____ \$ 25 ADDITIONAL FEE per visit during normal business hours if you require a phone call to set up a scheduled appointment. (The generator is outside of the home and does not require the home owner to be present.)

Name _____ Signature _____

Address _____ Never Dark rep _____

City,state, zip _____ Month/year start _____ Month/year end _____

E-mail _____ Payment _____

Never Dark reserves the right to refuse service agreements to anyone at Never Darks discretion